## Gwasanaeth Datblygiad Cymunedol / Community Development Service

Pennaeth Gwasanaeth / Head Of Service - Marianne Jackson



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Communities, Equality & Local Government Committee National Assembly for Wales Cardiff Bay **CF99 1NA** 

Gofynnwch am / Please ask for: Marianne Jackson

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Ein Cyf / Our Ref: MJ/ALW/kg

Eich Cyf / Your Ref:

15<sup>th</sup> April 2014 Dyddiad / Date:

**Dear Sirs** 

## **RE: Inquiry into Public Libraries in Wales**

Thank you for the opportunity to respond to the Communities, Equality and Local Government Committee's enquiry into Public Libraries in Wales.

## Conwy's response is as follows:

<ul> <li>has your local authority</li> </ul>	
undertaken equality impact	
assessments when	
considering the potential	
closure of libraries in your	
area, and if so, please can	
you provide details;	

Conwy County Borough Council has undertaken Equality Impact Assessments (EIA) as part of a rigorous process undertaken to develop a Strategy to Modernise the Library Service. The Strategy was agreed in Cabinet 13-12-2011 Item 637 (http://modgoveng.conwy.gov.uk/ieListDocuments.aspx?Cld=171&Mld=2713&Ver=4)

The document library for these assessments is available at

(http://modgoveng.conwy.gov.uk/ecCatDisplay.aspx?sch=doc&cat=13417&path=13416

Work is currently ongoing to implement the Strategy. One of the proposals in the Strategy is to establish an area library for Conwy / Llandudno Junction / Deganwy. EIAs are being undertaken as part of a detailed options appraisal. Once proposals for the area library have been finalised, the existing libraries at Conwy, Llandudno Junction and Deganwy will be closed.

- has your local authority consulted with local representatives of vulnerable users when considering the potential closure of libraries in your area, and if so, please can you provide details; and

As part of the process to develop a Strategy to Modernise the Library Service (agreed in Cabinet 13-12-2011 Item 637) as above, extensive public consultation via questionnaires and Stakeholder workshops was undertaken. The Service actively engaged with representatives of vulnerable groups and some attended the workshops, as well as responded individually to the questionnaires. The feedback was integrated into the development of the agreed Strategy. The responses received to these public consultations and feedback is available at

( http://www.conwy.gov.uk/doc.asp?cat=8955&doc=28826&Language=1 )

Further consultation has been undertaken during the implementation of the Strategy, in particular regarding opening hours of libraries and reviews of the Mobile and Home Library service. This has included engagement with vulnerable groups to determine their views and to ensure the services are targeted to customer demand.

As part of the outreach programme for the service, staff have regular opportunities to discuss the needs of specific user groups and integrate these to service delivery to protect services





what links are there between education services and	There are no formal links between the education services
public libraries in your local authority.	and the public libraries in Conwy. However, the service
	regularly works with schools on partnership projects. For
	example, in 2014 Conwy is hosting the North East Wales
	Books Quiz, a partnership between the North East Wales
	Schools Library Service, the public library services of
	Conwy, Denbighshire, Flintshire and Wrexham and
	schools in the 4 counties. The Quiz aims to raise the
	profile of books and reading in schools

Please do not hesitate to contact us should you require any further information.

Yours sincerely

**Marianne Jackson** 

**Head of Community Development Service** 

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